

Our Privacy Commitment to You

The SaskTel Pioneers place a high priority on the loyalty of our members. Respecting your right to privacy is an important part of our commitment. It is our goal to treat your personal information with the utmost respect. To us, this includes keeping you up-to-date on your rights as our member and providing you with information on how we use your personal information. Our Privacy Statement outlines our commitment to protect the privacy and confidentiality of your personal information. The SaskTel Pioneers may update this statement from time to time, so please review it periodically.

Why We Collect Personal Information

Personal information is defined as information about an identifiable individual. This includes information about your volunteer work. Publicly available information, such as a public telephone book listing of your name, address and telephone number, is not considered personal information. As a SaskTel Pioneer, we have some basic information about you in order to provide you with benefits and ongoing information. We understand that some of this information is private, which is why we collect personal information only for the following purposes:

- To inform you of upcoming events that may be of some interest to the membership.
- To inform you of special offers the TelecomPioneers have made with businesses for membership.
- To assist us in keeping track of the number of volunteer hours you have participated in and with what organizations you have volunteered for.

Sharing Your Personal Information

Personal information is not sold or rented to any parties outside of the TelecomPioneers, without your consent.

We do share this information with the companies we select as our business partners, and who supply services to us. However, we require them by contract to honor our privacy principles in the handling of personal information they obtain from us in the course of providing services to us. The information provided to our business partners is used only for that purpose.

SaskTel Personal Information Handling Principles

The SaskTel Pioneers has always been, and will continue to be, committed to the privacy of your personal information. We have adopted the following privacy principles from the Canadian Standards Association's Model Code for the Protection of Personal Information:

Principle 1 - Accountability

The SaskTel Pioneers are responsible for the personal information under our control and works with SaskTel Pioneer Manager to assist us in being accountable for our compliance with the privacy principles.

Principle 2 - Identifying Purposes for the collection of personal information

The SaskTel Pioneers will identify the purpose for collecting personal information at or before the time the information is collected.

Principle 3 - Obtaining Consent for the Collection, Use and Disclosure of Personal Information

We require the knowledge and consent of the member for the collection, use or disclosure of personal information except where it is impractical or inappropriate to do such as in emergency situations.

Principle 4 - Limiting Collection of Personal Information

The SaskTel Pioneers will limit the collection of personal information to that which is necessary for the purposes identified by the Pioneers. The SaskTel Pioneers will collect personal information by fair and lawful means.

Principle 5 - Limiting Use, Disclosure and Retention of Personal Information

The SaskTel Pioneers will not use or disclose personal information for purposes other than those for which it was collected, except with the consent of the individual or as required by law. The SaskTel Pioneers retains personal information only as long as necessary for the fulfillment of those purposes.

Principle 6 - Accuracy of Personal Information

Personal information will be as accurate, complete and up-to-date as is necessary for the purposes for which it is to be used.

Principle 7 - Security Safeguards

The SaskTel Pioneers will protect personal information by security safeguards appropriate to the sensitivity of the information.

Principle 8 - Openness

The SaskTel Pioneers will make readily available to its members, specific information about its policies and procedures relating to the management of personal information.

Principle 9 - Member Access to Personal Information

Upon request, members shall be informed of the existence, use and disclosure of his or her personal information and shall be given access to that information. An individual shall be able to challenge the accuracy and completeness of the information and have it amended as appropriate.

Principle 10 - Challenging Compliance

A customer may address a challenge concerning compliance with the above principles to the SaskTel Pioneer Manager.

What Are Your Choices?

We would like to have your consent to continue to collect, use and disclose your personal information for the purposes that we have outlined. However, you do have choices.

- You can have your name removed from our telephone, mail or e-mail marketing lists. By doing so, you may not be made aware of certain promotions offered by the SaskTel Pioneers. Please allow us 30 days to complete your request. Some of our offers may already be in progress when you submit your request; therefore you may be contacted during this time. If at any time you wish to reverse your decision, you may contact us at 1-306-777-2515 or by E mail to sasktel.pioneers@sasktel.sk.ca.
- You may refuse to provide personal information to us. You may also withdraw your consent at any time, subject to legal, contractual or practical restrictions and reasonable notice.

When you contact us, we will confirm that you are the registered member. Please know that withdrawing your consent may prevent us from providing you with some offers in certain circumstances.

Your On-line Privacy on our web site

You are welcome to browse our web site anonymously at any time, without revealing any personal information.

IP Address

When you visit our site, your IP address is not collected.

Anonymous Information

This is information that cannot be associated with a specific individual. Our web servers collect some anonymous information automatically when you visit our site. This information may include the pages you visited, what content you downloaded, the type of web browser you were using, and the level of encryption your browser supports.

This information is collected on an aggregated basis. No personal information is associated with these statistics. We use this information to determine what type of information is most useful to you so that we can improve our web sites to make it easier for you to access information.

How We Safeguard Your Information

The information you provide to us on our web site is securely maintained and kept confidential. Information is retained in secure facilities, and protected from unauthorized access. We provide technical, administrative, and physical security measures to protect your information against loss, misuse, and unauthorized access or disclosure.

Links to Other Web Sites

This web site may contain links to other sites that are not governed by this Privacy Statement. Please be aware that the SaskTel Pioneers is not responsible for the privacy practices of other such sites. This policy applies solely to information collected by this web site.

Please note that when you click on one of these links, you are moving to another web site. It is important for you to read the Privacy Statement and terms of use for each site you visit to ensure you are comfortable with how they might use your personal information. The SaskTel Pioneers provide links to you only as a convenience, and the inclusion of any link does not imply endorsement, investigation, verification or approval of such web sites, products, services, or publications by SaskTel or the **Pioneers**.

Questions or Concerns

The SaskTel Pioneers welcomes your comments regarding this Privacy Statement. Please contact us if you have questions about privacy and usage that were not answered here. You may address these concerns, in writing to us:

Pioneer Manager

SaskTel

2nd Floor, 2121 Saskatchewan Drive

Regina, SK. S4P 3Y2

e-mail: sasktel.pioneers@sasktel.sk.ca